

HAVE YOU EVER SAID...

"...I lost my data..."

What if you knew your systems were being backed up regularly and securely?

"...I can't find it..."

What if you could easily find any document that you wanted?

"...I can't open it..."

What if you could read and handle any format of document sent to you?

"...it's not on this machine..."

What if your files and data were securely available to you at work, on your laptop, and at home?

"...who knows the password?..."

What if you knew how to find all the relevant logins and passwords?

"...who do we call? GhostBusters?..."

What if you knew how to locate all providers of support for your hardware, software and network?

"...it won't run on My Machine..."

What if you could add new capabilities without a major systems overhaul?

With Whole Systems Services
you have
one personal point of contact
for your IT support.

Whole Systems Services specializes in helping small and medium-sized businesses that have little or no IT support.

The risk to a company is greater as systems age, and are not backed up, are disorganized, or depend on fragile mechanisms such as sticky notes or an indispensable person. Successful businesses need to run smoothly without computer problems slowing them down.

Whole Systems Services offers you personal, local, on-site computer systems support. We do this to free you up to focus on your business.

We at WSS have been developing and supporting business computer systems for over 20 years. Examples of our many buzz-words include:

**Apple Certified Support Professional;
Windows; UNIX/LINUX; SQL Databases.**



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WHOLE SYSTEMS SERVICES

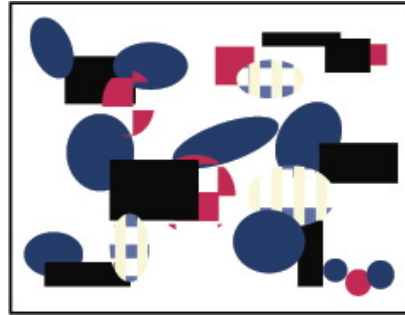


**We provide IT support
so you can spend your time
growing your business.**

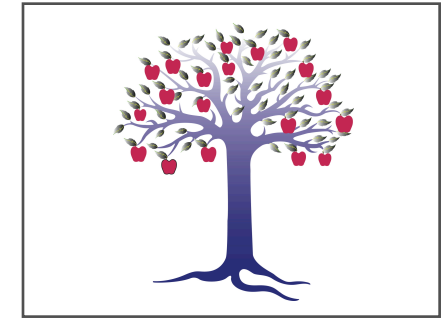
WHOLE SYSTEMS SERVICES
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From Chaos ...



... To Structure ...



... To Prosperity

WHOLE SYSTEMS SERVICES

IS THIS YOUR PROBLEM?

- You get computer files from your colleagues that you can't open?
- You've been told that you have to "upgrade" your browser, email, or whole computer?
- You lost your data in a hard disk crash?
- You have a hard time finding a document that you want?
- Your co-worker's computer has useful tools that you don't have?
- Your computers are more than 5 years old?
- Your computer person just a) quit; b) retired; or c) died?
- You don't know the passwords crucial to your business' data?
- Your laptop With All The Data On It just took a hike?

IF YOU ANSWER "YES" TO ANY OF THESE, GIVE US A CALL.

Whole Systems Services
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WHAT WE DO FOR YOU

Help you evaluate the computer systems and software used to run your business.

Help you work with your computers, and organize a structure and tools that fit your style.

Help you set priorities for improvements, maintain data security, preserve important business info, and make it happen.

OUTCOMES

Computers and programs are up-to-date for your business needs.

Ability to read and print documents that you receive, even in newer, more recent "formats."

Documents, files, email on all computers are backed up automatically and off-site.

Gradually replace slower, less productive computers and software.

Achieve consistency across computer types and versions of programs on all machines.

Maintaining secure repository of passwords, vendor support contacts, and configurations.

Alert-monitoring of computers, programs, and networks.

Your systems keep running.

RESULTS

The greatest systems threat to any small business is not external. It's internal — disorganization, obsolescence, fragile and informal procedures, and wasted time and effort.

Systems that keep running — current, well-maintained computers and programs — are essential to the short and long-term prosperity of your business.

BENEFITS

Find data quickly and easily for customers and vendors.

More productive use of your existing IT assets to lower costs and improve business operation.

Business runs smoothly from fewer interruptions, less downtime.

Data is preserved and secured, and easily retrievable after small or large disaster.

Employees and computers enabled to work together smoothly.

Support costs are lower. Fixes are quicker from faster diagnosis, configuration, and repair.

Systems are in place to identify and handle emerging problems.

You have more time to spend with your clients and customers.